



Frequently Asked Questions

With Russell Country's Early Pay, you can now receive your Direct Deposit pay up to 2 days early!

Q: Do I need to sign up for Early Pay Direct Deposit?

A: No. If you currently have a direct deposit paycheck with Russell Country, you are eligible for Early Pay already. If your paycheck is not currently on direct deposit with Russell Country, you will need to contact your employer/payor to complete the necessary steps to enroll in their direct deposit service.

Q: Is there a fee for Early Pay Direct Deposit?

A: No. There is no fee for this service.

Q: How long after I set up an "eligible" direct deposit will it take to start receiving it early?

A: Depending on your employer/payor, it could take up to 90 days to be enrolled in Early Pay. However, in most cases, it begins much sooner.

Q: Why did I receive my direct deposit early last payday but not this payday?

A: Employers/payors may not always submit their direct deposit information at the same time each pay period. Timing is dependent on the employer/payor.

Q: What kind of direct deposits can I get early?

A: The direct deposit can include Salary, Social Security, Pension, Military and VA payments. Other electronic ACH deposits to your account may also post early.

Q: How early will I receive my direct deposit, if it's eligible for this program?

A: You could receive your direct deposit up to two days early, but this will depend on when your employer/payor provides payment details. If your deposit doesn't arrive early, you can expect it to arrive on the scheduled payday.

Q: What if a portion of my direct deposit is going to another financial institution?

A: If you have a portion going to another financial institution, it may be deposited on the employee/payee payroll date.

Q: Can I opt out of Early Pay?

A: No. Early Pay is an automatic feature if you have direct deposit payroll.

